

DEPT. OF ENVIRONMENTAL QUALITY

NDEQ News and Other Updates

Emerging Issues and Agency Vision

Jim Macy, NDEQ Director



Vision for the Department

Will Meet Our Statutory Responsibilities

- •Be Responsive
- Use Common Sense in Problem Solving
- Assistance Focused
- Believe we should help "local people solve local problems"

We help create opportunity through more effective, more efficient and customer focused state government



Vision for the Department (cont'd)

Make Compliance Easier for Everyone

- Provide Assistance and Training
- Go out to Nebraska, be proactive in education
- Streamline Process
- Develop Performance Goals and Objectives



Air Quality

- Title 129 Proposal in June 2015
 - Streamline Construction Permit Process
 - Authority to Issue General Construction Permits
 - "Notice & Go"

• Source Categories Under Consideration:

- Aggregate processing plants
- Concrete Batch Plants (uncontrolled loadout & controlled loadout)
- Asphalts Plants (batch & drum)
- Emergency Engines up to 10,000 & 5,000
- $_{\circ}$ Surface Coating
- Incinerators (controlled and operating)



Emerging Issues (cont'd)

Air Quality

• Permit Backlog

Process Improvement October 2016 Identified bottlenecks Daily "huddles" moving projects forward

- 188 days to 87 with general permits 69
- •Developing On-line smart application
- •Working with consultants/facility owners
- •Pre application meetings advance permits
- •Developing a compendium of policies and answers
- Permitting process is collaborative, needs engagement from application through review process

Standard Conditions

- Reason for improvements
 - a. Streamline OP and CP by putting standard conditions that apply to both in Condition 1 so when source receives OP those conditions are in the same location of the permit.
 - b. Conditions that only apply to all CPs put in Condition 2 as General conditions (same for OP).
 - c. Condition 3 is for specific conditions to the source.
 - d. Put out for comment/public notice to reduce source/consultant comments during permit process and issue permits quicker (sometimes these can be repetitive comments by the same consultant for different sources).

*****Very important to note: Even though the conditions went out for public notice NDEQ understands that there may be cases where the standard conditions need modified as a source cannot be in compliance with it. For example, one condition states records need to be completed by the 15th of the month for the previous month. If a source does not get their natural gas invoice until the 20th of the month they can't meet this condition and NDEQ will work with the facility. To change a condition, NDEQ requests the source provide us with a reason to why they can't meet the condition and suggestions to how modify it.

- Comments were due from Public Notice on November 20, 2017. We received 11 comment letters. Based on the letters we had a public meeting on December 19, 2017. I would guess there was approximately 35 people in attendance and I'm not sure how many conference called in.
- We extended the comment period to January 12, 2018. We received 6 comment letters. Only one commenter was from the previous 11.
- Air Division will be going through these comments and finalizing Standard Conditions 1 and
 - 2. Plan to place final on website.

Fact Sheet

January 16, 2018 sent out a SurveyMonkey on the air list serve requesting feedback by January 29, 2018 on what they find useful or not useful in our fact sheets. We have noticed other states may not put as much information in them and we are determining if the sources (one of our customers) find value in the information as we want to focus our resources on things that matter.

Dana Superfund Site in Hastings, W. Hwy 6 & Hwy 281, Record of Decision

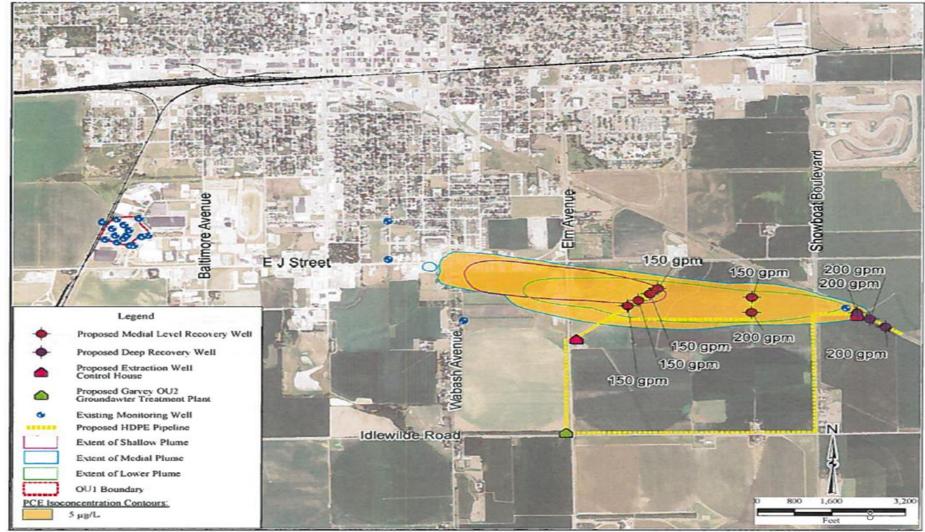


Figure 9 - Groundwater recovery wells and other features of the OU 2 Selected Remedy.

How was the process improved? Steps cut? Times reduced? Etc.

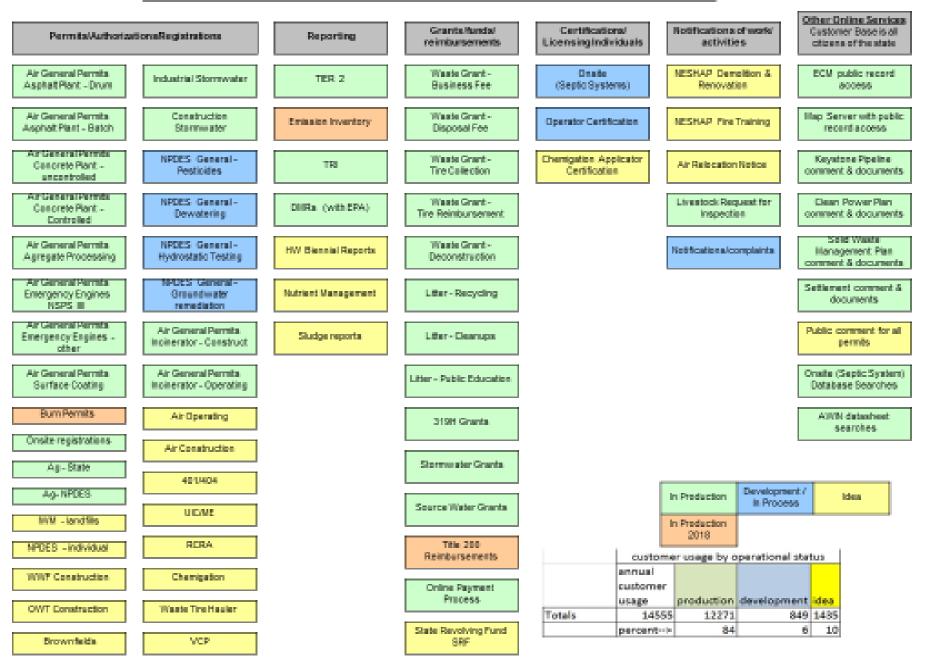
- After a successful challenge to EPA's initial remedial decision, the revised cleanup will now only take 16 years to complete verses 30 years. This is a benefit to the Hastings community and returns the site to productive use sooner. In addition, the State's cost for cleaning up the Dana site were reduced by an estimated \$3,627,000.
- Cleaning up the site 14 years quicker will improve property values in the area that much sooner. Facilitation and promotion of redevelopment of both on-site and down gradient properties will also be enhanced, helping to grow Nebraska. Probable increased tax base for the local community as well as the State. The value of these external savings it difficult to quantify but just as important.



Water Quality

- Construction storm water on-line permit 2,473 permits issued since November 2015
- •Evaluating infrastructure needs
 - Omaha WIFIA announcement \$76 million, \$37 million SRF
 - \$ 54 million DW; \$ 18 million WW
 - Examine affordable alternatives

DEQ Store Front Concept for Utilizing and Providing Unline Services Projected 2018 work



Regulation Review Update

	Total # of titles	Total Sent to PRO	Percent Sent to PRO		
Titles	24	12	50%		
				Chapters to Repeal	Chapters to Revise
Chapters	412	148	35.9%	78 / 52.7%	35 / 23.6%
	Beginning Word Count	# of words in chapters sent to PRO	Total Words Removed	Total Words after Changes	%-Reduced
Word Count	668531	195033	56087	138946	28.75%

Word Counts

	Beginning Total	Words Removed	New Total	Status
Title 116	1891	1891	0	Repealed
Title 117	56596	5016	51580	Pending at PRO
Title 120	2994	2426	568	Nov. EQC hearing
Title 123	18089	2285	15804	Pending at PRO
Title 131	11193	5058	6135	Pending at PRO
Title 132	56865	7466	49399	Pending at PRO
Title 133	4726	4464	262	Nov. EQC hearing
Title 194	18574	18574	0	Repealed
Title 195	5543	3309	2234	Pending at PRO
Title 197	7765	544	7221	Nov. EQC hearing
Title 198	5747	350	5397	Nov. EQC hearing
Title 199	5050	4704	346	Nov. EQC hearing
	195033	56087	138946	



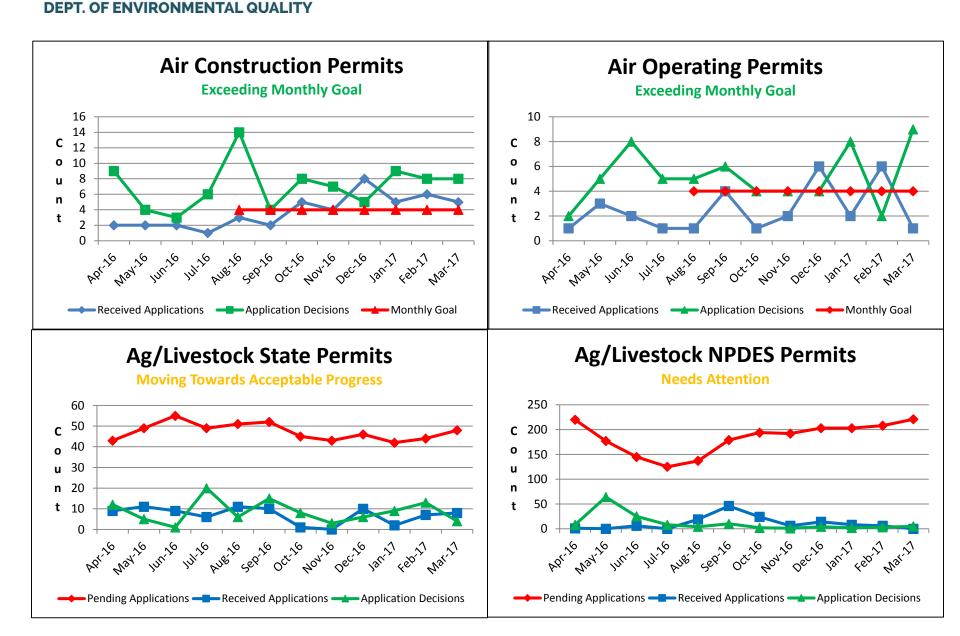
3 keys to Growing Nebraska at NDEQ

Governors priorities

- Providing exceptional service
- Focusing on compliance assistance
- Demonstrating accountability through performance measures



March 2017 Metrics Report

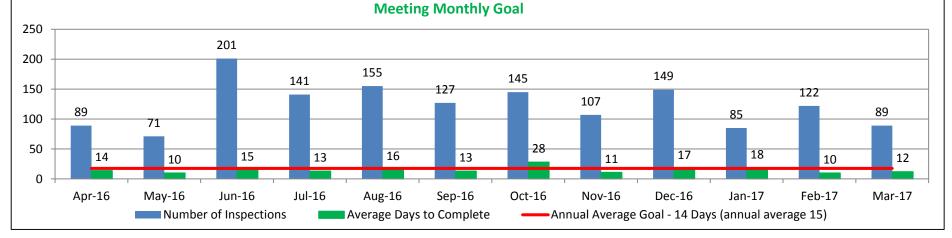




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Construction Stormwater Permits Approved Meeting Expectations 1200 300 250 1000 С 800 200 0 150 600 u n 100 400 t 50 200 0 0 5ep.16 octilo NOVIE Marilo Nov.16 Maril sep.15 octilis Decilis Jan 16 4e²⁰⁻¹⁶ P61.70 May 10 Jun-16 AUB:16 Dec.16 Jan 11 teb.J AUBILS 111.76 paper process online process

Agency Inspections by Month with Average Days to Complete Reports



Quality

About addressing rework and defects

What is the average # of rejections?

Goal: ≤50%

Goal: <3 business

days

Use date approved column

Delivery

About timeliness, how quickly can we produce

How many business days is the report in our queue before it's approved?

Use date approved column

Inventory

About addressing backlogs, inventory and/or waiting

How long does a report sit before the 1st review?

Goal: ≤1 day

Use date 1st reviewed column

Productivity

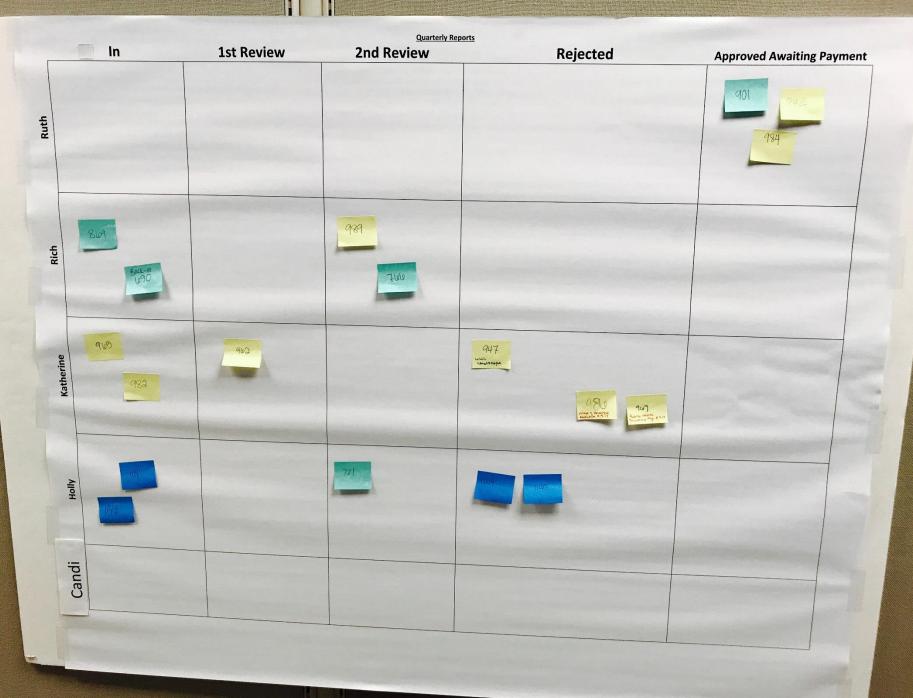
How many reports did we approve payment for?

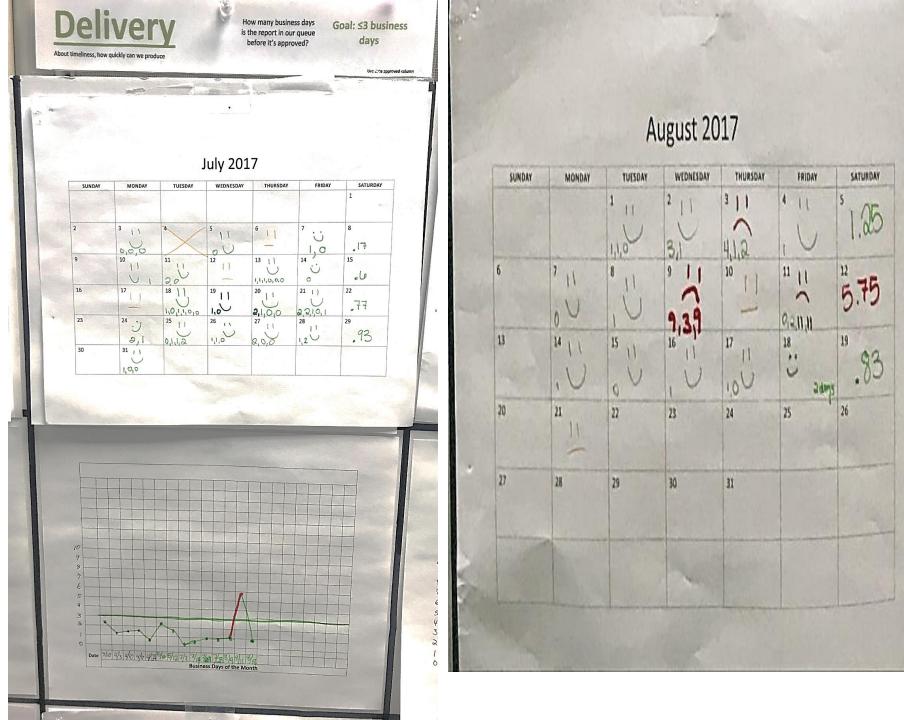
Goal: ≥3

About the number we produce

Use date approved column







End of Quarter Averages

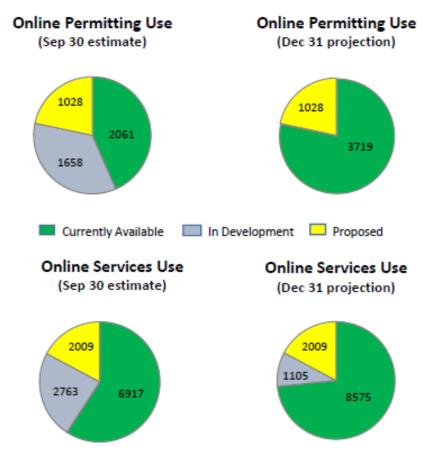
January 1, 2017 - March 31, 2017

Quality	Goal: ≤50%	41.2% average number of rejections.
Delivery	Goal: ≤3 business days	1.68 average business days a report was in our queue before it was approved.
Inventory	Goal: ≤1 day	.87 average business days a report sat before 1 st review.
Productivity	Goal: ≥3	2.2 average reports were approved for payment

NEBRASKA

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The following charts illustrate estimated and potential customers using online services from NDEQ.



Approximately 2061 customers are expected to have used online permitting services as of September 30. These services offer convenience for the customer, improve accuracy of documentation, and result in substantial time savings for the customer and the Department. Processes currently in development (blue) are projected to be available online by the end of 2017.

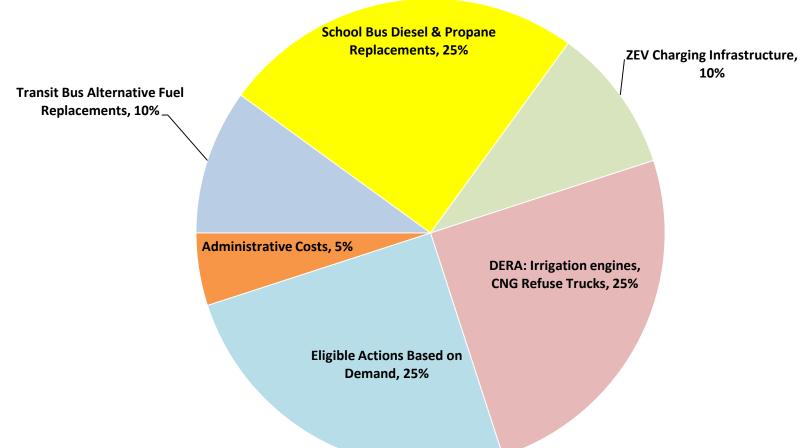
Based on historical customer data, the online services available by the end of 2017 are projected to impact over 8,500 customers. NDEQ anticipates expanded reliance on online services and the number of potential customers is projected to increase significantly with the roll-out of newly available services.

Other online services currently available include access to public records, public comments, State plans and documents, a map server, and facility data and information. Estimates of customer use are not available at this time.



- Transparency
- On-site determination
- Post inspection exit and paper copy of findings
- Copy of inspection checklist with new or modified permit

Volkswagen Trust Mitigation Plan Development



Volkswagen Trust Mitigation Plan Accomplishments

School Bus Diesel Replacement Rebates: ~ \$1.8 million

- 42 school bus replacements for 42 districts
- 50% rebate for new diesel, 60% for new propane
- Trustee approval and funds expected by early to mid-November

Transit Bus Diesel Replacement Rebates: ~ \$1.2 million

- Lincoln StarTran: partial funding for 2 battery-electric buses
- Omaha Metro: partial funding for 2 CNG-fueled rapid-transit buses
- Trustee approval and funds expected by mid-November

2018 Clean Diesel Program (DERA): ~ \$490,000

- Diesel refuse truck replacements
- All-electric replacements for diesel irrigation engines
- Funding request to be submitted to Trustee after applications close in mid-December

Environmental Quality

August 2018						
	White Yellow		PROJECTS			
Belt Training	Green		<u>Define</u> Supplies			
	Executive Green	11*	Animal Disposal – Scoping w/ DOA			
Program Activities	Projects/Kaizens Completed (YTD)	3	Improve Confidential Requests – (Air)			
	Active Huddles	13	State Implementation Plan (SIP) w/ Linc/Oma			
	Savings Realized (YTD)	\$13,102**	Regulation Development for SIP State Implementation Plan DEQ-EPA			
Executive Decisions	Savings Target	\$52,848**	Agriculture Compliance/Enforcement (Hold)			
	Achievement Percentage	25%	Automation in-process			
Lean Six Sigma	Hours Saved (YTD)	4,995	Wastewater Operator Certification			
	Hard Savings (YTD)	\$10,732	<u>Control 2018</u> Construction Permit Air Fact Sheet Dev. Operating Permit Air Fact Sheet Develop.			
Performance	Number of Audits	2				
	Passage Rate Average	89%	Calendar Poster Contest <u>Control (2017)</u> PRR SPARC Invoice, Certified Mail			

Notes * As of 8/29/18 - Does not include new HHS Well Drillers or NEO staff

** Remainder of target identified and in process

- NEW: Attended 2nd Annual Iowa Lean Government Exchange in Des Moines IA, with my EPA Region 7 Partners and drafted a Region 7 Charter! Very beneficial conference! We need something like this in Nebraska!

Cooperative Federalism

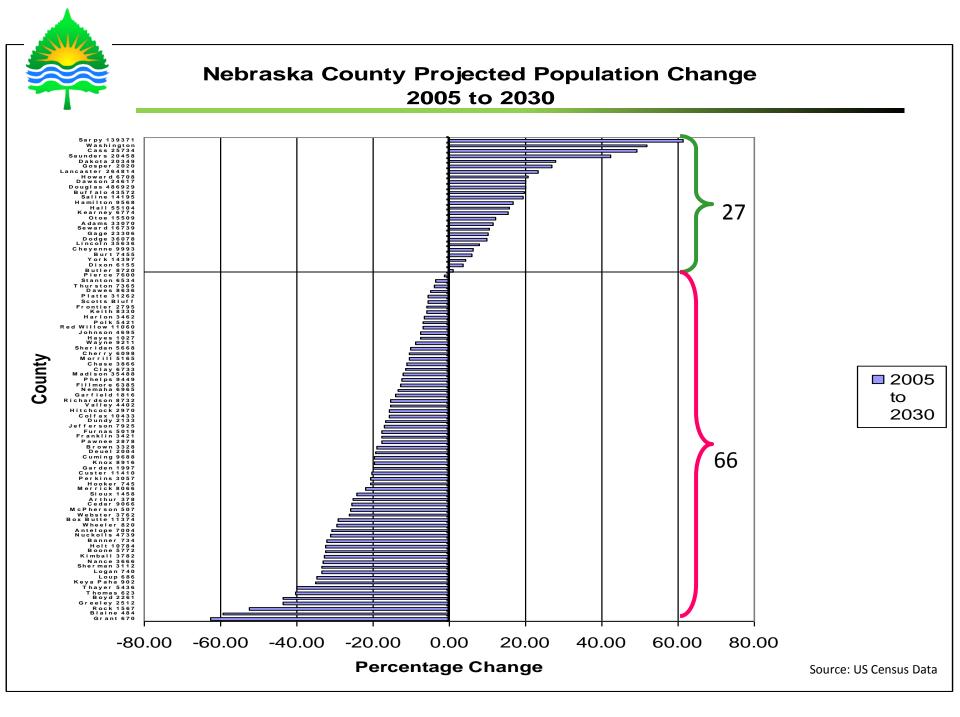
Looking at State / Federal work and delegation

- Doctrine of Subsidiarity
- Reviewing Delegation agreements
- Reviewing National Priority Lists
- Advancing Outcomes more than Outputs



3 keys to Growing Nebraska at NDEQ

- Providing exceptional service
- Focusing on compliance assistance
- Demonstrating accountability through performance measures





QUESTIONS?